



Booking and cancellation conditions

GENERAL

After receipt of your reservation, a confirmation will be sent to you by email and a deposit is required within 7 days of 50% of the total costs. Your reservation will be definite as soon as we have received your deposit. If we do not receive the deposit within 7 days, we reserve the right to release the holiday home for other reservations. The remaining 50% is to be paid ultimately 30 days before the arrival date. The agreement is made between La Palmita – La Palma and the guest; the payment of the deposit by any means is deemed to be the acceptance of the conditions and terms of this agreement.

For stays as from 4 weeks, different conditions are applicable. In this case, the remaining 50% is to be paid ultimately 60 days before arrival date.

CANCELLATION

If for any reason it is necessary to cancel a reservation, the following will apply:

- Cancellation more than 30 days prior to arrival date: full refund of the deposit when a replacement booking of equal value is obtained.
- Cancellation within 30 days of arrival date or during the stay: 100% of the total price will be invoiced, unless La Palmita has obtained a replacement booking.

For stays as from 4 weeks, following cancellation conditions are applicable:

- Cancellation more than 60 days prior to arrival date: full refund of the deposit if a replacement booking of equal value is obtained.
- Cancellation within 60 days of arrival date or during the stay: 100% of the total price will be invoiced, unless La Palmita has obtained a replacement booking.

INSURANCES

It is recommended that you take out travel insurance covering medical expenses, personal accident, cancellation and personal property.

RESPONSIBILITY

La Palmita cannot be held responsible for any possible damage, loss, theft or other incident whatever the matter. The use of the swimming pool is at your own risk, the swimming pool is not supervised. Children may not be left around the swimming pool without parental supervision.

FORCE MAJEURE

If La Palmita must cancel a reservation due to force majeure, the deposit will be refunded. La Palmita does not accept any liability for any other loss, damage or additional expense for the guests, caused by this force majeure.